

# Jetvia Passenger Notices

## QUICK REMINDERS:

- **The reservation holder is responsible for payment of all associated flight costs unless other arrangements are approved by JETVIA**
- **Bring REAL ID or passport for security and immigration processing**
- **Confirm you are healthy and medically cleared for air travel**
- **Always use seatbelts: During taxi, takeoff, and landing, as well as whenever seated during flight**
- **No smoking or vaping allowed**
- **Notify JETVIA in advance if you intend to bring any special medical equipment, pets, or oversized luggage**
- **Non-compliance with safety, security, customs, and immigration laws may result in fines, arrest, or denial of future travel with JETVIA**

## PASSENGER IDENTIFICATION

**Domestic Flights.** Customer must provide the full legal name, date of birth, and weight of each passenger at least 24 hours before the flight. A valid government-issued photo ID must be presented before boarding. A parent or legal guardian may vouch for the identity of any passenger under the age of 18. Minors traveling without a parent or legal guardian on board require a Parental Consent Form.

Note: May 7, 2025, is the deadline for compliance with the U.S. passenger identification requirements for REAL ID Compliance with REAL ID requirements by May 7, 2025, is mandatory. Passengers without a REAL ID-compliant identification will not be allowed to board domestic flights. (<https://www.tsa.gov/real-id>.)

**International Flights.** Customer must provide the full legal name, passport number, and any required visa information at least 72 hours before the flight. A valid passport and any required visas must be presented before boarding. If JETVIA is required to carry any passenger out of a country on the trip itinerary due to refused entry or deportation by that country's authorities (e.g., due to a health, immigration, or legal concern), Customer shall be responsible for the cost of the unscheduled return flight, including the cost of any aeromedical aviation services if JETVIA reasonably determines that the use of such services are beneficial or necessary for the health of its employees or third parties. Failure to timely disclose passenger information or present required documentation may result flight delay or cancellation.

## PASSENGER HEALTH

**Personal Responsibility.** Each passenger must ensure he or she is healthy enough for air travel, including being free from symptoms of any illness subject to a public health crisis. If exposed to any pathogens prior to flight, the passenger should seek medical clearance before traveling. If a passenger is subject to any physical limitations that may hinder the ability to board or exit the aircraft, sit for a prolonged period, or handle air turbulence, he or she is responsible to make his or her own assessment of the suitability of air travel for transportation needs, assume the risk of boarding, exiting, sitting on, and moving about the aircraft.

**Natural Exposure During Travel.** The passenger acknowledges the natural health risks associated with travel and hereby releases JETVIA, the air carrier operating your flight, and each of their affiliates, directors, officers, employees, agents, successors, and assigns from any liability or claims (including any claims based on contract or tort) relating to an illness that may have resulted from exposure during travel.

# Jetvia Passenger Notices

## ARRIVAL & DEPARTURES

**General Domestic Flights.** Please arrive in the airport facility at least twenty (20) minutes prior to the arranged departure time for a domestic U.S. flight. The time provided in the trip itinerary is the planned time for the aircraft to takeoff, and before that takeoff, time is needed for the passengers to meet with the crew, board and stow luggage, receive a safety briefing, and taxi the aircraft out to the runway.

**International Flights & Special Conditions.** Please arrive at least forty (40) minutes to one (1) hour in advance for international flights or if the departure airport is under departure slot limitations, approaching an evening curfew time, or is congested or experiencing adverse weather conditions.

**Baggage.** Per FAA Regulations, baggage space is limited; use of soft bags, such as duffle bags, is recommended. Should Member's baggage be excessive, as determined by JETVIA, JETVIA will arrange for those bags to be shipped to domestic destinations only at passenger's sole cost. Such shipping of excess bags is not available for international trips. JETVIA will not be liable for any delays, lost, stolen or damaged bags or items if such bags are required to be shipped.

**Oversized and Excess Bags.** Limited number of 2 to 3 travel size golf clubs, or any other oversized or excess baggage items at booking must be cleared with JETVIA before departure. Skis, snowboards or other similar items will not fit on the aircraft.

## HAZARDEOUS MATERIALS / AVIATION SECURITY

**Prohibited Items.** The Transportation Security Administration (TSA) requires passengers travelling on aircraft understand that some items may be prohibited to be carried on board aircraft, and the passenger(s) agrees that it and its passengers will not carry on board any such prohibited items. These items can be found on the TSA's Prohibited Lists, currently located at:

<https://www.tsa.gov/travel/security-screening/whatcanibring>

**Firearms.** Passenger(s) must inform Jetvia of their intention to transport a firearm or any other potentially hazardous material. All passengers must reference the following website to ensure what they intend to transport is not considered a hazardous material:

[https://www.faa.gov/about/initiatives/hazmat\\_safety](https://www.faa.gov/about/initiatives/hazmat_safety)

**Prohibited Substances.** Marijuana and other federally controlled substances are prohibited from carriage or use on board JETVIA aircraft at any time. The flight may be immediately diverted, and the remainder of the trip terminated if controlled substances are brought on board. Member will be billed for all costs associated with or arising from the diversion of the aircraft and any damages or stains to the interior caused by the use of the controlled substances requiring professional repair or cleaning services.

**Smoking/Tobacco Products.** All JETVIA aircraft are non-smoking. This includes e-cigarettes and vapor products. **E-CIGARETTES ARE NOT ALLOWED INTERNATIONALLY.** Additionally, dip and chewing tobacco products are prohibited and must remain stowed.

**Lithium Batteries.** If carriage is permitted by the Federal Aviation Administration (FAA) (see [www.faa.gov/hazmat/packsafe/](http://www.faa.gov/hazmat/packsafe/)), each item containing a lithium battery must be carried in the cabin of the aircraft and not placed in your checked baggage. This includes all smartphones, laptops, tablets, cameras, electric toothbrushes, e-cigarettes, mobility assistance devices, and hover boards.

## Jetvia Passenger Notices

**Medical Oxygen & Other Medical Assistance.** Compressed oxygen cylinders are not permitted. Portable oxygen concentrators are allowed if prescribed by a doctor. Please discuss any oxygen needs with a physician when traveling at altitude in an aircraft. Oxygen concentrators must bear a manufacturer's label stating that the device complies with applicable FAA requirements for carriage and use on the aircraft. A passenger using an oxygen concentrator may not sit in a designated exit seat or otherwise allow the device to block emergency equipment or exits. Please contact JETVIA if you need any assistance with your medical travel needs

### INFLIGHT BEHAVIOR

**Lawful Behavior & Following Crew Instructions.** All passengers must comply with all applicable safety, security, customs, and immigration laws of each jurisdiction associated with the flight. All passengers must comply with all aviation safety and security instructions from the flight crew and must never threaten or assault a crewmember.

**Respect for the Aircraft Cabin Environment.** All passengers must treat the aircraft interior with respect. Ordinary wear from usage is expected. Intentional or reckless damage to the seats or other areas of the interior is not permitted.

**Potential Financial Responsibility.** You will indemnify JETVIA and the operating air carrier against any damage that may incur due to your violation of applicable law, failure to follow flight crew safety or security instructions, threat or assault, or intentional or reckless damage of property.

**Passenger Intoxification.** The flight crew, at its discretion, may prohibit any passenger from boarding the aircraft if the passenger appears and/or behaves intoxicated or under the influence of a controlled substance.

**Pets.** Cats and other small or exotic animals must remain in a carrier throughout the flight. Dogs must wear a collar and remain under the owner's control at all times. A leash is strongly recommended while boarding, deplaning, and when outside the aircraft. If a dog displays aggressive behavior or excessive barking, the crew may require the use of a muzzle for the safety and comfort of everyone on board.

### PILOT IN COMMAND

JETVIA'S number one priority is passenger safety. The captain of the aircraft is the final authority for the safe and secure operation of the aircraft and as such shall have complete discretion concerning the acceptability of passengers or baggage, preparation of the aircraft for flight, whether a flight shall be undertaken, route of flight, fuel stops if required, diversion and termination of the flight. Customer shall accept as final and binding all decisions of the captain on all matters relating to the operation of the aircraft, including any deviation from proposed route or where landing shall be made.

**Crew Duty Time and Required Rest.** FAA Part 135 regulations require that crew duty time cannot exceed a fourteen (14) hour day. If unexpected delays occur due to passengers, weather, unscheduled stops or any other unforeseen circumstances, the flight must be suspended until the flight crews have their required ten hours of rest.

## Jetvia Passenger Notices

### INSURANCE

JETVIA shall provide or cause to be provided, with insurers of recognized reputation and responsibility, liability insurance with respect to JV-owned aircraft (but not third party aircraft) for bodily injury and property damage in an amount not less than \$100,000,000 combined single limit per occurrence. IN ALL CASES, MEMBER AGREES THAT THE PROCEEDS OF SUCH INSURANCE TO WHICH IT MAY BE ENTITLED SHALL BE DEEMED TO BE ACCEPTED AS MEMBER'S SOLE RECOURSE AGAINST JV, ANY AFFILIATE OF JV, OR ANY OPERATOR FOR ANY LOSS OR DAMAGE TO MEMBER OR THE MEMBER'S GUESTS EXCEPT TO THE EXTENT (1) CAUSED BY OR DUE TO THE GROSS NEGLIGENCE OR WILLFUL MISCONDUCT OF JV, ANY OF ITS AFFILIATES, OR OPERATOR, OR (2) SUCH INSURANCE IS NOT OBTAINED AND MAINTAINED, OR THE PROCEEDS OF SUCH INSURANCE ARE WITHHELD OR REDUCED DUE TO THE ACTIONS OR INACTIONS OF ANY OF THE FOREGOING PARTIES.

### CHILDREN OR INFANTS

**Seating Requirements.** Infants under 2 must be in an FAA-approved child safety seat or on an adult's lap. Children 2 and older require a passenger seat. An adult may carry only 1 lap-held infant at a time. Children may not be seated alone or on an adult's lap in an emergency exit seat. For additional information on safety considerations for children under 40lbs, please see [www.faa.gov/travelers/fly\\_children](http://www.faa.gov/travelers/fly_children).

**Domestic Trips without Parents Present.** Please review and complete the "Parental Consent for Traveling Minor – Domestic Flights" form provided below, if a minor (individual under 18 years of age) will be flying unaccompanied by a parent or legal guardian. The purpose of the form and JETVIA policies is to help ensure minor passengers are safe during flight while the crew is performing their duties and to ensure that minors are brought to the airport and picked up from the airport only by persons that a parent or legal guardian has identified as approved. A completed form must be submitted before the flight. Any delay of receipt of the completed consent form can impact the flight's departure time.

**International Trips without Both Parents Present.** Please review and complete the "Parental Consent for Traveling Minor – International Flights" form provided below, if a minor (individual under 18 years of age) will be flying without both parents present between countries or territories that are not part of a common residential or immigration area. The purpose of the form and implementing policies is to help reduce the risk of minor passengers being transported internationally without permission from both of their parents (including the permission of any parent not traveling with them on the flight). A completed form must be submitted before the flight. A delay in receipt of the completed form can impact the flight's departure time. In some instances, you may be asked to have a parental signature notarized to confirm the identity of the signer or to help ensure smoother immigration processing for the minor.