



READ BEFORE FLIGHT

REAL ID

As of May 7, 2025 TSA is now requiring all passengers to present a drivers license with REAL ID or a passport before boarding. If there are any questions about this please let us know.

CANCELLATION POLICY

Per Flight Segment:

- **>72 hrs before flight:** Fully Refundable
- **72-48 hrs before flight:** 50% Refundable
- **<48 hrs before flight:** Non-Refundable

Peak days:

- **>120 hrs before flight:** No penalty to cancel
- **<120 hrs before flight:** 100% of quoted amount will be charged

PEAK DAYS

- **New Year's Day, Christmas Day, & Thanksgiving Day** to include 4 days before and 4 days after each peak day.
- **Presidents Day, Easter Day, Memorial Day, Independence Day, Labor Day, & Columbus Day,** to include 3 days before and 3 days after each Peak day.
- Guaranteed departure times during Peak days may apply with an additional fee.
- In regard to departure times, Jetvia may also accelerate or delay an aircraft within 6 hours of requested departure time.

AIRPORTS & RUNWAYS

Mountainous airports: Operations into mountainous airports (ex: ASE, TEX, SUN) are dependent upon safe weather conditions

High heat airports: Extremely hot temperatures can prevent takeoff/landing. It's best to schedule these trips early in the morning.

Runway lengths: 5000-6000 ft. dry only. Trips in duration of 4 hours departing with a runway less than 6500 ft may require a fuel stop depending on temperature and number of passengers.

AIRCRAFT

- **WiFi:** May not always be guaranteed due to software & equipment outages or intermittent situations
- **Tail Numbers:** Your final itinerary will be sent no later than 5 PM the day prior to your trip but subject to tail changes due to unforeseen circumstances.
- **Seating Capacity:** Aircraft seats 7 plus a belted lav (8 pax). With 8 adults, space is tight. We require passenger and luggage weights to ensure balance, and excess bags may need to be shipped at your expense.
- **Pets:** \$500+ pet cleaning fee may apply.
- **Catering:** Jetvia is not responsible for orders left at the FBO if it is not on our trip sheet. Please place all catering under Jetvia and the lead passenger's name to avoid issues with last-minute tail changes.

View our [In Flight Offerings](#)